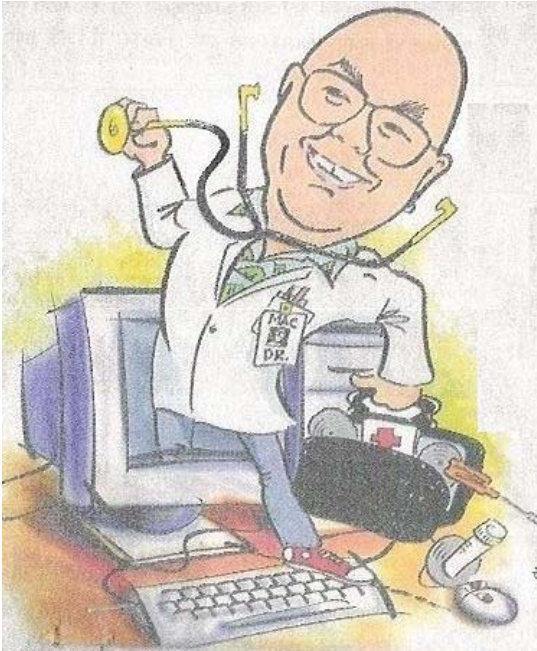


## Metamorphosis of 'First Referral Unit - Hospital' in Vashi\*

By Correspondent Susheel Bhise, Navi Mumbai.

Navi Mumbai "First Referral Unit" Hospital, a medical facility for the residents of Navi Mumbai is getting equipped with Computerization from 1<sup>st</sup> April 2007. 'This will definitely reduce running around from pillar to post for patient and relations to complete case paper formalities, as the patient turnover is high though out the day.' says Dr. Mahesh Chavan, Medical Administrator of the hospital.



The 350 bedded hospital was constructed by NMMC about five years ago. Today the hospital has staff strength of 450. Charges for case paper is Rs 10/- for the local residents and Rs 20/- for patients from Mumbai and other outside destinations. Out patient turnover is told to be between 400 to 500 a day.

Earlier the Hospital had two different counters for 'OPD' and 'Cashier' where patient or the relative had to queue up twice for filling up and submitting the case paper and paying cash. Thanks to the computerization, now it can be done on any of the two counters having computers that do both the jobs in one go. Be it a new admission or a revisit of the patient; not to worry, unique ID no now can fetch complete patient data on a click of the button! 'A clean hassle free way to operate, completely eliminating case paper related ordeals and possibility of misplacement.' added Dr Chavan.

Investment towards this computerization was to the tune of Rupees seven lacs and the software was developed and implemented by 21<sup>st</sup> Century Health Management Solutions Pvt Ltd. The implementation was completed in six months while the staff was trained extensively. Till date, 3500 patients have been registered using computerized system.

'Soon the hospital will have a Trauma Care Centre on the ground floor. In near future, 15 Public Health Control Units will get connected to the existing Computerized System in the Referral Hospital', informed Dr Chavan.